Committee: Scrutiny **Date:** Thursday, 22 September 2022

Key decision: No

Ν

Title: Economic Recovery Delivery Plan Year 2

2022/23

Portfolio Holder:

Cllr Neil Reeve

Report Li

Linda Howells – Economic Development

Author: Manager

Angela Knight - Assistant Director - Business

and Change Management

Summary

1. The Council approved a £1 million Economic Recovery Plan over 3 financial years, April 2021 to March 2024 to support businesses to recover from the COVID-19 pandemic.

- 2. Year 1 delivery was impacted by the prolonged effect of the COVID-19 pandemic and the Economic Development Team's involvement with the processing of business support grants throughout the 2021/22 year. Unspent Year 1 allocated funds were carried over to Year 2.
- 3. The Year 2 Economic Recovery Delivery Plan was delayed as the Economic Development Team were tasked with the development and submission of an Investment Plan for £1 million of UK Shared Prosperity Fund, which has now been submitted.

Recommendations

4. To note the proposed year 2 Delivery Plan for 2022/23.

Financial Implications

5. The Economic Recovery fund of £1 million is in place to support the Delivery Plan.

Background Papers

6. The following papers were referred to by the author in the preparation of this report and are available for inspection from the author of the report.

Uttlesford Economic Recovery Plan
Uttlesford Economic Recovery Delivery Plan 2021/22

7.

| Communication/Consultation | None |
|------------------------------------|------|
| Community Safety | None |
| Equalities | None |
| Health and Safety | None |
| Human Rights/Legal Implications | None |
| Sustainability | None |
| Ward-specific impacts | None |
| Workforce/Workplace | None |

Situation

- 8. The UK's economic situation has been impacted by both national and international factors and now faces a challenging environment with inflation at 10.1% in July 2022 and expected to continue to increase, alongside a cost of living crisis and a slide into recession in the next few months, according to the Bank of England.
- 9. Businesses are also reporting serious recruitment difficulties and problems with supply chains and getting goods into the UK.
- 10. It would have been expected that the Economic Recovery Plan would evolve and move from short term activities into a longer-term approach with a renewed focus on economic growth.
- 11. The current economic situation requires the Delivery Plan to address the need to support the businesses most likely to be hit the hardest by the recession, including those who provide goods or services that might be considered luxuries as disposable income is squeezed.
- 12. However, there is no certainty about the sectors that will be the hardest hit and so the Delivery Plan needs to be focused on how it supports businesses through whatever challenges they face in the next few months.
- 13. The Year 2 Delivery Plan also needs to address local issues including the need for commercial premises for growing businesses or those moving into the district, and start-up hubs for new businesses.

- 14. The original Delivery Plan 2021/2022 identified five priority areas of work, each contained objectives. Appendix 1 contains the details of the priorities and the objectives
- 15. The Delivery Plan for 2022/23 uses the same framework but includes projects offering free skills and training, specialist business support, small grants to assist with a range of challenges, and some larger projects to start planning for the future. The Delivery Plan is attached as Appendix 2.
- 16. The Delivery Plan now also includes the Corporate Plan Delivery Plan actions to provide the corporate framework.
- 17. Appendix 3 includes the total funds allocated to each objective in the Delivery Plan 2022/23.

Appendices

Appendix 1 – Delivery Plan Priorities and Objectives

Appendix 2 – Delivery plan

Appendix 3 – Funding profile by Priority and Objective

Appendix 4 – Year 1 Delivery Plan updates

Risk Analysis

18.

| Risk | Likelihood | Impact | Mitigating actions |
|---|---|---|---|
| Recruitment of two new staff members may be unsuccessful | 3 - Recruitment issues are widely impacting on local and national economy. | Restricted staff resources will impact on delivery | Need to commission external delivery of some projects |
| Government plans to support business need to be delivered at local level as priority over local plans | 2 – new prime Minister and Cabinet in early September will set out plans to deal with current crisis | Restricted staff resources will impact on delivery | Review of activities to identify local priorities in light of national plans and amend Delivery Plan as required. |

^{1 =} Little or no risk or impact

^{2 =} Some risk or impact – action may be necessary.

^{3 =} Significant risk or impact – action required

^{4 =} Near certainty of risk occurring, catastrophic effect or failure of project.

Appendix 1 - Delivery Plan Priorities and Objectives

Priority 1 – Business Engagement and Support

Objective 1.1 – Support businesses already located in Uttlesford district

Objective 1.2 – Support businesses in sectors hardest hit by the COVID-19 pandemic

Objective 1.3 – Foster the development of existing town centres as vibrant locations for business and leisure

Objective 1.4 – Support business start-ups and pre-starts

Objective 1.5 – Work with partners to ensure the residents and businesses across the district benefit from the delivery of superfast broadband

Priority 2 - Information, Advice and Guidance

Objective 2.1 – Promotion of national, regional, county and local initiatives

Objective 2.2 – Provision of information, advice and guidance to local

businesses, start-ups and potential businesses

Priority 3 - Skills and Training

Objective 3.1 – Provision and promotion of initiatives to support local residents into work

Objective 3.2 – Promote and support initiatives to help young people into work

Objective 3.3 – Promotion of skills and training initiatives, including digital skills

Priority 4 – Creating Jobs / Inward Investment

Objective 4.1 – Support the sustainable growth of existing businesses

Objective 4.2 – Increase inward investment

Priority 5 – creating a "greener" local economy

Objective 5.1 – Support local businesses to address Climate Change issues

Objective 5.2 – Support the growth of businesses to maximise the opportunities of the green economy

Objective 5.3 – research and develop plans to grow the green economy in Uttlesford

Appendix 2

Economic Recovery Delivery Plan 2022/23

| Priority 1 Business Engagement | Priority 1 Business Engagement and Support | | | | | |
|--|--|--|--|--|---|--|
| Objective 1.1 - Support businesse | | tlesford district | | | | |
| Task | Responsibility | Target | UDC ED Staff Resources | Cost | External Funding | |
| Engage and support business networks and individual businesses 1 – 2 – 1 contact by telephone / email. | All Business Support Officers (BSOs) | Evidence of regular contact with business networks inc. SWBID, GDTT, SBF, SACC and email contact via business@uttlesford.gov.uk in 2022/23 | 1 permanent BSO 2 BSOs - on fixed term contracts | £39,500 in 21/22 £95,000 in 23/24 £50,000 in 24/25 | | |
| Referrals to specialist business support agencies including ARG funded / NEEB procured BEST Growth Hub | BSOs | No. referrals made to specialist business support agencies in 2022/23 No. local businesses supported by 31/3/2023 No. onward referrals to other programmes of support by 31/3/2023 | Existing | | BEST Growth Hub Business Navigators funded by ARG / NEEB procurement - UDC contribution £125k | |
| Monitor performance of business support initiatives funded by ARG, procured by NEEB, delivered in NEEB area. 1. Colbea - How to start importing / exporting 2. LDB - Debt and Finance Advice | EDM | No. Uttlesford business supported in 2022/23 | Existing | | NEEB top sliced funds from ARG grant monies supporting additional resources for businesses across North and Md Essex – NEEB additional support contract expires end Feb 2023. UDC contribution - £125k | |
| Deliver Business Innovation and Support Scheme - 50% matched funding up to maximum grant of £5k. | BSO | No. grants provided against 4 different funding streams: 1. Growth and Increased Productivity 2. Enterprise and Innovation 3. High Street Premises Enhancement 4. Environmental Sustainability | Existing | £50,000 | | |
| Support delivery of Business Support Day in Saffron Walden | BSO | No. businesses and residents who attended event in SW town centre in September 2022 | Existing | £1,000 | BEST Growth Hub Business Navigator involved, Lo-Case, LDB Group, Colbea and NEEB to all be invited to attend and offer support. | |
| Delivery of business survey to identify current needs of local businesses and how the ED Team can support them | BSO | Business survey completed by end Dec 2022, Agreed actions added to this Delivery Plan | Existing | £8,000 | | |
| Deliver Annual Business Breakfast as part of programme of events including business awards | EDM | Annual Business Breakfast delivered by 31/3/2023 | Existing | £7,000 | | |
| Deliver "Business4Uttlesford" meetings across district on a quarterly basis with Cllr Reeve in attendance | EDM | Quarterly meetings held, starting in October 2022 | Existing | £2,000 | | |
| Sponsrship of and attendance at Check-in@stansted with LoCase and BEST Growth Hub | BSO | Postponed until 29 June 2023 | Existing | £2,000 paid in 2021/22 | | |
| Lead on delivery of the UK Shared Prosperity Fund Investment Plan, working with Communities Team and external partners | EDM | Investment Plan submitted, awaiting approval. Delivery will start immediately, scheduled for October 2022. | Existing | | £1 million grant to spend by 31/3/2025 £20k additional funds to be received on approval of Investment Plan | |
| Continue to lobby for cardboard recycling service in Uttlesford district as this is an important issue for many businesses causing much complaint and concern. | EDM | UDC to provide a waste recycling service for commercial customers | Existing | £107,500 | | |
| | l | 1017L 2022/20 | l | £107,500 | l | |

| Objective 1.2 - Support businesses in sectors hardest hit by the COVID-19 pandemic | | | | | |
|---|----------------|--|---------------|--------------------------------------|------------------|
| Task | Responsibility | Target | UDC Resources | Cost | External Funding |
| CPDP Active place maker for our towns and villages 5f Work with the airport to increase local airport-based employment opportunities | | | | | |
| Effective re-engagement with the airport, developing relationshiip and offering support | EDM | Build relationship and offer support | Existing | | |
| Promotion of job opportunities | BSO | Regular promotion of job opportunities including those at the airport | Existing | | |
| CPDP Active place maker for our towns and villages 5b Increase tourist spend | | | | | |
| Ensure maintenance of the "Discover Uttlesford" website, and monitor the usage of the site. Make changes as required to reflect learnings from monitoring data | BSO | Website updated during the year to reflect seasonal changes and in response to monitoring data. | Existing | £2,500 | |
| Deliver tourism marketing campaign targetting both Uttlesford residents, via social media, and visitors from up to 2 hours drive away using print advertising and influencers. | | Delivery of targeted print ads and influencers to target London market. Targeted print advertsling to target visitors from up to 2 hours drive away. Delivery of social media targeting local residents | Existing | 1. £10,000 2. £2,000 3. £1,000 | |
| Work with partners to keep dscvr app up to date for the four individual sites, and extend content to include the nearby villages. Promote the app including in car parks, and monitor usage, making changes if required. | BSO | Delivery of social media advertising. Delivery of print advertising installation of banners and posters in car parks to promote use of the dscvr app to all visitors. | Existing | 1. £1,000 2. £1,000 3. £2,000 | |
| Deliver competitions across district to engage local residents, to promote the district and for use on the website and app. | | Delivery of photo competition in Autumn 2022. Trail based competition via the dscvr app. | Existing | £1,000 for two competitions | |
| Continue to grow Discover Uttlesford photo library | BSO | Increase number of photos in the library. | Existing | £2,000 | |
| Encourage all UDC Members and staff to use photos of the district as background to virtual meetings by providing a library of seasonal photos to support the Discover Uttlesford campaign. | BSO | Promote the use of the photos to Members and staff. | Existing | | |
| Be an active member of Visit Essex | BSO | Ongoing | | £2,260 | |
| Keep Visit Essex website up to date with Uttlesford events / venues etc. | BSO | Ongoing until 31/3/23 | Existing | | |
| To improve the profile of Uttlesford tourism sector businesses. Fund upgraded membership for 15 Uttlesford businesses that are currently members of Visit Essex. Fund free annual membership to local tourism sector businesses who are not currently member, s on a first come first served basis. | BSO | No. businesses whose membership was upgraded. No. businesses who have become members of Vist Essex. | Existing | £20,000 | |
| Build awareness of the Ride London event and the benefits of participation to appropriate local businesses | BSO | No. businesses whose membership was upgraded. | Existing | | |
| Commission Destination Research to provide 2021 Value and Volume report for Uttlesford district | | Report to establish state of tourism sector in 2021 | Existing | £1,450 | |
| Commission Destination Research to deliver a listening exercise with people who do not viist Uttlesford to identify the reasons, and actions that could be taken to increase visitor numbers. | BSO | Research completed and report submitted to UDC. | Existing | £9,700 | |
| Work with internal colleagues on the development of a Cultural Strategy following work for the Cultural, Arts and Creativity Baseline assessment which was produced in 2021/22 | EDM | Cultural Strategy in place and future actions identified. | Existing | | |
| Review brown road signs, rationalise, ensure sense and appropriate signs are in place | BSO | Review of existing signs and costed plans for any future changes in place. | Existing | 055 040 | |
| | l | TOTAL | | £55,910 | |

| Objective 1.3 - Foster the development of existing town centres as vibrant locations for business and leisure | | | | | |
|---|--------------------------|--|--|---|---|
| Task | Responsibility | Target | UDC Resources | Cost | External Resources |
| CPDP Active place maker for our towns and villages 5a Protect and grow our town centres as economic hubs MASTERPLANNING | | | | | |
| Saffron Walden | EDM/BSO | Master planning consultants commissioned and work underway | Existing | £50,000 | |
| Great Dunmow | EDM/BSO | Master planning consultants commissioned and work underway | Existing | £50,000 | |
| Attendance at Safety Advisory Group meetings for events in town centres as required | BSO | Attendance at meetings as required | Existing | | |
| Membership of the DIZ Special Interest Group for High Streets | EDM and BSO | Delivery of DIZ SIG Action Plan - collection of town centre data, digital tech in car parks, online platforms, place making apps | Existing | | |
| Attendance at UK Innovation Corridor High Streets Forum | EDM and BSO | Ongoing attendance at meetings | Existing | | |
| Monitor HUQ footfall data | BSO | Reports identifying matters of interest to be produced. | Existing | | |
| Research into other data streams that would support the town centres which may include spend data. | BSO | Identifiaction of additional data streams | Existing | | |
| Grants to improve appearance of premises in the town centres - see Business Innovation and Support Scheme (Line 19 above) | | | | | |
| Investigate the potential for a multi- user studio/retail space in Saffron Walden. | EDM | A plan is in place to establish a multi- user studion / retail space. | Existing | £50,000 | |
| DAY TO DAY SUPPORT / EVENTS Saffron Walden | | | | | |
| Repurposing large building in SW town centre - mixed use, hot desk, public sector services, business strart up suppport | EDM/BSO | Identify suitable large empty premises in the town centre that needs repurposing. Produce business plan for the project | Existing | TBC (subject to business case and available property) | |
| Great Dunmow Support Great Dunmow Town Team | | Attendnace at meetings and | | | |
| to deliver events Great Dunmow market - signage and | EDM/BSO | appropriate support provided New signage in place and promotional | Existin g | | |
| promotion Stansted Mountfitchet | BSO | campaign delivered | Existing | £1,500 | |
| Attendance at Economic Developmen Working Group / SBF | BSO | | | | |
| Working Group? GBI | | TOTAL - TOWN CENTRES | | £151,500 | |
| CAR PARKS CPDP Active place maker for our towns and villages 4b Implement programmes to reduce airport related village fly parking | | Completed Car Park Review with | | | |
| Manage delivery of Car Park Review to be completed by September 2022 | EDM | recommendations. By end September 2022 | Existing | | £80k from NEPP |
| Deliver agreed actions from car park review including income generation opportunities and energy generation opportunities | BSO | Actions plan in place by end Sept 2022 agreed actions completed by end March 2023 | Existing | | Balance of above NEPP funds for TROs |
| Commission research into car park management options | EDM | Options paper produced by end 2022 | | £2,500 | |
| NEPP performance management meetiungs at least quarterly | EDM | Attendance at scheduled SLA bi- monthly performance meetings | Existing | | |
| Day-to-day management of the car parks, including maintenance, appearance and ease of use. | BSO | Officer in post | BSO works 18.5 hours per week on fixed term contract until 28/2/2023 | £24,000 | |
| Deliver the planned upgrade of ticket machines in Council's car parks | BSO | Upgrade of all car park ticket machines completed by 31/03/2023 | £92k capital monies set aside to cover costs. | | |
| December of MED and it and to | | Increase in number of MiPermit ticket | | £2,000 | |
| Promotion of MiPermit app to purchase car park tickets | BSO | sales as % of total pay and display ticket sales | | | |
| | BSO BSO | | | | |
| purchase car park tickets Car park incentives promotions | | | | Loss of income | |
| purchase car park tickets Car park incentives promotions through MiPermit Black Friday car park promotion to support town centres Tariff board upgrades and refresh Regular inspections of car parks and | BSO | ticket sales Free or reduced car parking in town centres on Black Friday or that weekend. A report to be submitted in | | | |
| purchase car park tickets Car park incentives promotions through MiPermit Black Friday car park promotion to support town centres Tariff board upgrades and refresh Regular inspections of car parks and risk assessments completed Evaluate TRO applications in Aug / Sep 2022 | BSO BSO | Free or reduced car parking in town centres on Black Friday or that weekend. A report to be submitted in september with options. As part of Car Park Review actions | Existing | | |
| purchase car park tickets Car park incentives promotions through MiPermit Black Friday car park promotion to support town centres Tariff board upgrades and refresh Regular inspections of car parks and risk assessments completed Evaluate TRO applications in Aug / | BSO BSO BSO BSO | ticket sales Free or reduced car parking in town centres on Black Friday or that weekend. A report to be submitted in september with options. As part of Car Park Review actions As part of Car Park Review actions Applications evaluated for decision-making ar October NEPP JMC | | | |

| Objective 1.5 - Work with partners | to ensure the residents a | nd businesses across the district be | nefit from the delivery of su | perfast broadband | |
|--|---|--|--|---|--|
| Task | Responsibility | Target | UDC Resources | Cost | External Funding |
| CPDP Champion for our District 1f Work with ECC and hold them to account to deliver rural superfast broadband in our district | | | | | |
| Monitor the delivery of the Gigaclear full fibre to the premises contract | EDM | Contract expiry date is 30/09/2022 - now exte3nded to end November 2022 Target of 95.6% of premises have at least superfast broadband available | £500,000 contract contribution – previously agreed | | |
| Work with ECC to identify potential solutions for the remaining 5% who will not have access to at least superfast broadband by the end of September 2022 | EDM | Identify number and location of premises withouth access to superfast broadband by end 2022. Identify available options. | | Capital previously approved £100,000 Revenue £10,000 | ECC / SFE / Digital Connectivity Strategy |
| Attendance at Digital Essex Steering Board | EDM | Quarterly meetings | Existing | | |
| Collaborative working within the Essex + Herts Digital Innovation Zone (DIZ) to ensure local residents and businesses enjoy maximum benefit from superfast / gigablt broadband installation | | Development and delivery of DIZ plans | Existing | £10,000 | |
| Attend 5G and mobile telephony planning meeting in August 2022 and report back. | EDM | Identified current position and future options | Existing | | |
| Promote and monitor performance of NEEB Digital Skills for Business workshops - to provide digital and ecommerce support to local businesses to include webinars, diagnostics and 1 – 2 – 1 advice. | BSO | No. business supported up to 31/3/2022 No. businesses safeguarded up to 31/3/2022 | Existing | | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 |
| Increase availability of high-speed gigabit broadband in the district | EDM input through Digital Essex Steering Board | | Existing | | |
| Deliver "Uttlesford Digital Week" in October 2022 - to include free workshops sessions on video prodiction, social media support, website development and digital marketing and a linked grant scheme | BSO | Uttlesford Digital Week delivered in October 2022. Grants of up to £2500 | Existing | £40,000 | |
| Promote CVSU Digital inclusion project | | | | | |
| project | | TOTAL | | £60,000 | |
| Objective 1.4 - Support business st | tart-ups and pre-starts. | | | <u>. </u> | |
| Task | Responsibility | Target | UDC Resources | Cost | External Funding |
| Update Business Start-Up Guide as required and distribute to business start-ups and pre-start-ups | BSO | Guide produced by 30/7/2021 | Existing | | |
| Send Business Start-up guide and covering kletter to all new entreprises listed by Banksearch on their monthly return | BSO | Info sent to all business start-ups from 1/4/2022 | Existing | £1,000 | |
| Pop up shops and market stalls, including craft, teenage, artisan, new businesses | BSO | Delivery of a programme of markets across the district, incorporating business support services and cost of living advice for residents | Existing | £20,000 | |
| Promote and monitor performance of NEEB procured First Steps to Start- Up Success for pre start-ups and start up businesses (residents and businesses) support project | BSOs | No. Uttlesford pre-start / start-ups enaged with initiative. | Existing | | NEEB top sliced funds from ARG grant monies. Project delivered by Colbea. |
| The Rebel Business School after expiry of NEEB project | BSO | 1 week face to face course delivered in the district | Existing | £25,000 | |
| Incubator hubs and wraparound | | | | | |
| Incubator hubs and wraparound business support | EDM | TOTAL | | £46,000 | |

| Priority 2 - Information, Advice a | nd Guidance | | | | |
|--|--|--|---------------|--------|--|
| Objective 2.1 – Promotion of nation | al, regional, county and lo | ocal initiatives | | | |
| Task | Responsibility | Target | UDC Resources | Cost | External Funding |
| Keep Council's business website up to date www.uttlesford.gov.uk/business to ensure that all Council departments that work with local businesses provide quality 'of the moment' information with communica-tion that is easy to access, relevant and helpful. | BSO working with all UDC departments whose work impacts on local businesses | Refresh of website completed to reflect "new normal" and needs of local businesses by 30/9/2021 | Existing | | |
| Ensure that www.uttlesford.gov.uk resident website has appropriate information and links to assist any resident to develop skills, start or run abusiness. | | Evidence of relevant information included on UDC resident website | Existing | | |
| Produce a series of informative e- newsletters . | BSO working with UDC Communications Team | Minimum of 12 e-newsletters during the year | Existing | | |
| Use social media and press releases to disseminate information as widely as possible | BSO working with town / parish councils | Evidence of use of social media and press releases to disseminate appropriate and relevant information | Existing | | |
| Work with town / parish councils and village groups to disseminate communications as widely as possible. Currently 3 parish magazines receive materials directly from UDC to disseminate through their local media routes. | BSO / Ward Members | To increase number of parish magazines that directly receive information from UDC to disseminate via local magazine, social media groups etc. by 31/3/2023 | Existing | | |
| Use newspaper advertising to promote key messages and reach a wider audience. | BSO | Monthly newspaper adverts in Saffron Walden Reporter and Dunmow Broadcast | Existing | £7,000 | |
| Arrange for promotional advertsiing to be included in the Archant Residents' Quarterly magazine which became Essex Living magzine in Summer 2022 | BSO | Evidence of quarterly adverts | Existing | £2,500 | |
| Share NEEB Communications and promote all NEEB procured business support projects, and projects to support residents back into work | BSO / Communications Team | To promote NEEB business support activities | Existing | | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 |
| | | TOTAL | | £9,000 | |

| Objective 2.2 Provision of information, advice and guidance to local businesses, start-ups and potential businesses | | | | | | |
|--|----------------|---|---------------|------|--------------------|--|
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | |
| Updated Business Support Guide up for distribution with business rates bills | | No. Business Support Guides posted out with Business Rates bills in March 2022 | Existing | | | |
| Updated business support newsletter sent out with Council Tax bills, particular focus on home-based businesses and business start-ups | BSO | No. Business support newsletters posted out with Council Tax bills in March 2022 | Existing | | | |
| Business Start-Up Guide produced and promoted as part of the business start-up actions included in see Objective 1.4 | BSO | Guide produced and available through website and advertised through communications channels | Existing | | | |
| | | TOTAL | | £0 | | |

| Priority 3 – Skills and Training | Priority 3 – Skills and Training | | | | | | |
|---|---|--|---------------|---------|---|--|--|
| Objective 3.1 - Provision and prom | Objective 3.1 – Provision and promotion of initiatives to support local residents into work | | | | | | |
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | | |
| Work with partners (Harlow DC, Epping Forest DC) to provide Developme project(webiste and app) to support employability and job searching, being job ready skills | BSO | No. residents engaged with website resources by 31/3/2022 | Existing | £12,000 | | | |
| Promote all projects that offer support to unemployed and economically inactive residents including transitions, Touchpoint and other community hub projects | EDM | Evidence of promotional activity | Existing | | | | |
| Promotion of Essex Jobs and Apprenticeships Fair | BSO | Evidence of promotional activity | Existing | | ECC Skills Commissioner leading | | |
| Work with partners (Harlow DC, Tendring DC, ECC, DWP) to provdie HGV driver training project | EDM | 13 HGV drivers successfully completed training. Funds per resident. | Existing | £30,000 | | | |
| Promotion of NEEB procured training for residents - Work related in construction, health and social care, warehousingh and digital skills | | No residents engaged / completed the training and in work placement in 2022/23 | Existing | | ARG top slice, NEEB procured and managed contracts. Delivered by kion Holdings | | |
| Promotion of NEEB procured training for residents - Kickstrat your career in tech | BSO | No. residents engaged / completed training and in work placement in 2022/2023 | Existing | | ARG funded, NEEB procured. Delivered by Tech Talent | | |
| | | TOTAL | | £42,000 | | | |

| Objective 3.2 Promote and support initiatives to help young people into work | | | | | | | |
|--|-----------------------------|------------------------------|---------------|------|--------------------|--|--|
| Objective 3.2 Promote and support | t initiatives to help young | people into work | | | | | |
| Task | Responsibility | Target | UDC resources | Cost | External resources | | |
| Promotion of apprenticeships | | | | | | | |
| schemes to help people back into | BSO | Evidence of promotional work | Existing | | | | |
| work | | | | | | | |
| | | TOTAL | | £0 | | | |

| Objective 3.3 Promotion of skills an | Digective 3.3 Promotion of skills and training initiatives, including digital skills | | | | | | |
|--|--|---|---------------|------|--|--|--|
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | | |
| Promote and monitor performance of of ARG funded, NEEB procured Get Online (Unemployed Residents) Digital Support Project for beginners | BSO | No. residents supported in 2022/23 | Existing | | ARG top slice, NEEB procired and managed contracts. Delivered by We Are Digital. | | |
| Promotion of Essex Opportunities and SELEP's South East Skills websites which contains all training and skills offers | BSO | Evidence of promotional activity by 31/3/2023 | Existing | | | | |
| | | TOTAL | | £0 | | | |

Priority 4 - Creating Jobs / Inward investment

| Objective 4.1 Support the sustainab | Dijective 4.1 Support the sustainable growth of existing businesses | | | | | | |
|---|---|---|---|--------|--------------------|--|--|
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | | |
| Refresh the Business Development Business Rates Discount Scheme to support the sustainable growth of existing businesses | EDM | No applicants 2021/22 | Existing - £60,000 from Economic Development Reserves | | | | |
| Investigate the value of an Uttlesford Opportunities programme, based on the Haven Gateway delivered pilot project in Harlow. This provides training support to local SMEs to help them to bid for contracts | BSO | Cost to deliver project requested from Haven Gateway but unlikely to be delivered until pilot is evaluated. | Existing | £5,000 | | | |
| | | TOTAL | | £5,000 | | | |

| Objective 4.2 Increase inward invest | tment | | | | |
|--|----------------|--|---------------|-------------|--------------------|
| Objective 4.2 Increase inward invest | tment | | | | |
| | | | | | |
| Task | Responsibility | Target | UDC Resources | Cost | External Resources |
| CPDP Active place maker for our towns and villages 5c Support the creation of amentities that stimulate and facilitates local businesses, such as enterprise zones, business parks, office blocks, industrial areas, and start-up hubs | ······· | , m. gur | | | |
| Lobby to ensure that the Northside development contains smaller business units and business start-up units. | EDM | | Existing | | |
| CPDP Active place maker for our towns and villages 5d Support the expansion and promotion of key relevant employment sectors for the district | | | | | |
| the district | EDM | | | | |
| CPDP Active place maker for our towns and villages 5e Work with partners to promote the economic opportunities of the UK Innovation Corridor (previously knows as London - Cambridge Innovation Corridor), Stansted Airport and our main transport corridors | | | | | |
| Membership of the UK Innovation Corridor | EDM | Ongoing participation | Existing | £10,000p.a. | |
| Economic Development Strategy | EDM | Ongoing participation | Existing | £5,000 pa | |
| Keep the Innovation Core – prospectus and webiste up to date with available commercial land and development opportunities in Uttlesford district and trade shows | EDM | Prospectus and website kept up to date | Existing | | |
| Ensure commercial land is identified in the Local Plan | EDM | Ongoing collaboration with Local Plan Team to include commercial land | Existing | | |
| Continue to build business case for business incubator hubs potentially suitable locations, and ensure inclusion in Local Plan | EDM | Ongoing collaboration with Local Plan Team to include commercial land, start up units. | Existing | | |
| | | TOTAL | | £15,000 | |

| Priority 5 – Creating a "greener" local economy | | | | | | |
|---|--------------------------|---|--------------------------|------|---|--|
| Objective 5.1 Support local busines | ses to address Climate C | Change issues | T | | 1 | |
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | |
| CPDP Progressive Custodian of our Rural Environment 1h Recognise the district's "greenest" businesses and developers | | | | | | |
| Deliver green business awards - see programme of events on Line 22 above | EDM | Green categories in business awards in 22/23 | Existing | | | |
| Promote LoCase – grants programme for green projects – expiry March 2023 | | Evidence of promotion | Existing | | LoCase grants - max grant is £10k | |
| Promote and monitor performance of NEEB procured Low Carbon Sustainability project | BSO / EDM | Evidence of promotinal activity No. businesses engaged with project | Existing | | Funded by ARG, procured by NEEB. Delivered by Colbea. | |
| Work with partners to deliver the Air Quality project in Saffron Walden | EDM | Business Engagement, communications, Zero emission deliveries, E-cargo bikescommunity hire scheme (Audley End and Great checterford rail stations), town centre parking, energy audits | Existing | | £500k funding for project. Project management team will lead on most projects | |
| Attendance at Lo-Case Sustainability event with Essex Wildlife Trust in Barnston on 21/4/2022 | BSO | Attendance and engagement with Uttlesford businesses who are attending | Existing staff resources | | | |
| Promote the Essex Climate Action Commission Action Pack for businesses | BSO | | | | | |
| | | TOTAL | | £0 | | |
| | | | | | | |
| , ,, | | the opportunities of the green econ | | 1 | | |
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | |
| Promotion of Essex Retrofit Academy and their services to incentivise local businesses to become approved to deliver retrofitting services | BSO | Evidence of promotinal activity | Existing | | | |
| Business Innovation and Support Scheme including grants is included on Line 22 above | EDM | No. Businesses with grants under the relevant stream. | | | | |
| | | TOTAL | | £0 | | |
| | | | | | | |
| Objective 5.3 – Research and deve | | en economy in Uttlesford | | | | |
| Task | Responsibility | Target | UDC Resources | Cost | External Resources | |
| Evaluate proposals identified in University of Cambridge students' report - listed at the end of this section* | EDM | | Existing | | | |
| Promote the iConstruct project re: new methods of construction | BSO | Evidence of promotional work | Existing | | | |
| | | TOTAL | İ | £0 | | |

TOTAL

Appendix 3

Spend Profile for 2022/23

| Spend Profile by Priority and Objective | |
|--|---------------------------|
| Priority / Objective | Proposed Spend 2022/23 |
| Priority 1 – Business Engagement and Support | |
| 1.1 Support businesses already located in Uttlesford district | £107,500 |
| Support businesses in sectors hardest hit by the COVID-19 pandemic | £55,910 |
| 1.3 Foster the development of existing town centres as vibrant locations for business and leisure | £190,000 |
| 1.4 Support business start-ups and pre-starts | £46,000 |
| Work with partners to ensure the residents and businesses across the district benefit from the delivery of superfast broadband | £60,000 |
| PRIORITY 1 TOTAL | £459,410 |
| Priority 2 – Information, Advice and Guidance | |
| 2.1 Promotion of national, regional, county and local initiatives | £9,000 |
| 2.2 Provision of information, advice and guidance to local businesses, start-ups and potential businesses | £0 |
| PRIORITY 2 TOTAL | £9,000 |
| Priority 3 – Skills and Training | |
| 3.1 Provision and promotion of initiatives to support local residents into work | £42,000 |
| 3.2 Promote and support initiatives to help young people into work | £ 0 |
| 3.3 Promotion of skills and training initiatives, including digital skills | £ 0 |
| PRIORITY 3 TOTAL | £42,000 |
| Priority 4 – Creating Jobs / Inward investment | |
| 4.1 Support the sustainable growth of existing businesses | £ 5,000 |
| 4.2 Increase inward investment | £15,000 |
| PRIORITY 4 TOTAL | £20,000 |
| Priority 5 - Creating a "greener" local economy | |
| 5.1 Support local businesses to address Climate Change issues | £ 0 |
| 5.2 Support the growth of businesses to maximise the opportunities of the green economy | £ 0 |
| 5.3 Research and develop plans to grow the green economy in Uttlesford | £ 0 |
| PRIORITY 5 TOTAL | £0 |
| Costs of management of Delivery Plan | £3,000 |
| OVERALL TOTAL | £533,410 |

Appendix 4

Economic Recovery Plan Delivery Plan 2021/22

Economic Development Team Performance Report as at end March 2022

| Priority 1 Business Engagement and Support | | | | | | |
|---|--|---|--|--|---|--|
| Objective 1.1 - Support businesse | es already located in Ut | tlesford district | | | | |
| Task | Responsibility | Target | UDC Resources | External Funding | End March 2022 | |
| Engage and support business networks and individual businesses 1 – 2 – 1 contact by telephone / email. | All Business Support Officers (BSO) | Evidence of regular contact with business networks inc. SWBID: GDTT, SBF and email contact via business@uttlesford.gov.uk in 2021/22 | 1 additional BSO on 2 yr contract until 31/3/2023 - £42,850 inc. on costs p.a. | | Regular contact with SWBID on matters relating to the SW town centre. Support given to GDTT by BSO including attendance at TT meetings and social media support. EDM and BSOs on Dummow TT WhatsApp group with key information for businesses regarding grants etc. and answering questions Attendance at meetings and email contact with SBF regarding grants and inititatives relevant to Stansted businesses. Emails with info to SACC. 432 business contacts via business@uttlesford.gov.uk email address inb the year 2021/22 | |
| Referrals to specialist business support agencies including BEST Growth Hub | BSOs | No. referrals made to specialist business support agencies in 2021/22 No. local businesses supported by 31/3/2022 No. onward referrals to other programmes of support by 31/3/2022 | Existing | BEST Growth Hub funded through external resources. NEEB top sliced funds from ARG grant monies supporting additional resources for businesses across North and Mid Essex – NEEB additional support 1/9/2021 - 31/3/2022 | 27 referrals made to BEST since 1/4/21, UDC is 5th out of 14 Essex authorities for referrals to BEST. 60 business supported by BEST 01/04/21 - 31/03/21 | |
| Work with businesses to develop additional business networks across the district | BSO | Minimum of 1 additional business network in place by 31/3/2022 | Existing | | Moved to year 2 | |
| Continue to promote the online e- commerce platform www.clickitloical.co.uk | BSO | Growth in the no. of Uttlesford businesses on the platform by 31/3/2022 Baseline – 1/4/2021 – 69 stores | £5k for future advertising | | Click it Local ceased trading in March 2022 as business model no longer viable. It had worked well in Uttlesford with £112,560 in revenue being raised for Uttlesford businesses on the platform as of 26.11.21 | |
| Deliver www.clickitlocal.co.uk promotion to 1100 Woodlands estate households in Great Dunmow to encourage local residents to shop local | BSOs | No. of Woodlands discount vouchers used by 31/7/2021 | £200 for delivery of leaflets | ClickitLocal covering cost of £5 discount voucher | Completed but only one voucher redeemed. | |
| Work with BEST Growth Hub to promote and deliver virtual drop-in session for local businesses | BSO | No. drop in sessions delivered by 31/3/2022 | Existing | BEST Growth Hub own resources | Virtual drop-in session held on 10th September but no attendees. Will consider face to face option. | |
| Deliver Annual Business Breakfast | EDO | Annual Business Breakfast delivered by 31/3/2022 | £3k | | Moved to year 2 | |
| Participate in LoCase - Sustainability day with Essex Wildlife Trust, near Barnston | BSO | | | | BSO attended Sustainability Event. Engaged with some local businesses although limited amount of Uttlesford businesses present. | |
| | | TOTAL | £51,050 | | 1 | |

| Objective 1.2 - Support businesses in sectors hardest hit by the COVID-19 pandemic | | | | | | |
|---|----------------|---|---|---|--|--|
| Task | Responsibility | Target | UDC Resources | External Funding | End March 2022 | |
| Administer the Additional Restrictions Grant scheme | BSO | Current ARG funds exhausted by 30/6/2021 ECC ABS exhausted by 31/7/2021 Final tranche of ARG exhausted by 31/3/2022 | Existing | Total ARG funds from Governemt - £3,551,970 Funds received from ECC treated as ARG - £222,235.55 | Additional Restrictions Grant (ARG) scheme expired on 3/13/2022. All funds (£4 million) paid out as business support grants to local businesses. | |
| Administer-Essex Business Adaptations Fund | BSO | Grant monies exhausted by 31/12/2021 | Existing | Grant monies received to date £968,742.98 from ECC | Closed 31/12/2022 £1,599,223.39 paid out to 410 businesses. 718 applicatioins received. 635 paid. 3 outstanding - no funds left to pay. | |
| Develop and deliver plan to support the aviation and transport sector and the supply chain | EDO | Plan produced and delivered by 31/3/2022 | Existing | ARG funds | Aviation and transport companies received ARG grants and are inclouded in the figures above. | |
| Establish Visitor Economy Forum and develop and deliver a plan with short term and medium-term actions to support the sector | BSO | 1st meeting of Forum held by 31/7/2021 | Existing staff resources | | Moved to year 3 to maximise impact of year 2 work with this sector | |
| Develop photo library | BSO | 1st round of photos produced by 31/7/2021 Additional seasonal photos added by 31/3/2022 | £10k | | Photo library developed to include a range of seasons. | |
| Develop "Visit Uttlesford" website | BSO | Website launched by 31/8/21 | £5k | | Website launched 09.03.21 | |
| Develop and deliver a "Visit Uttlesford" branding and marketing campaign | BSO | By 31/3/2022 | £10k | | Procurement for marketing campaign completed and commenced with virtual launch of website and development of town centre videos. | |
| Investigate potential for ONS "Get outside" and "Telling Stories" mobile applications | BSO | By 31/3/2022 | £5k | | No longer being progressed by Visit Essex. | |
| Keep Visit Essex website up to date with Uttlesford events / venues etc. | BSO | Ongoing until 31/3/22 | Existing | | Ongoing work to keep website updated. | |
| | BSO | Ongoing | Annual SLA £2,260 | | Membership in place | |
| Work with SWTIC on joint projects - development of day / weekend itineraries for visitors | BSO | Day / weekend itineraries produced by 31/8/21 | Existing staff £5k budget for paid input | | UDC and SWTIC had a joint stall at the Excursions exhibition 19/03/21. | |
| Work with partners to develop a Levelling Up Fund bid to install cycle routes across the district, linking key sites | EDO and BSO | Project framework in place by 31/3/2022 | Existing Climate Change Project Officer Local Plan officers | | Not proceeding in 21/22 | |
| | _ | TOTAL | £35,000 | | | |

| Objective 1.3 - Foster the development of existing town centres as vibrant locations for business and leisure | | | | | |
|--|--|--|---|--|---|
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
| Management of Re-opening the High Street Safely Fund / Welcome Back Fund | EDO | Ensure Grant Action Plan (GAP) approved and funds spent in line with the GAP – expiry 31/3/2022 Ensure 1/4ly claims submitted on time. | Existing | £161,618 | Final claim submitted on time 31/03/22 |
| Advise businesses in commercial centres in Saffron Walden, Great Dunmow and Stansted Mountflichet to ensure compliance with Government COVID-19 restrictions and deliver communications campaigns to reassure residents of measures in place for their safety. Post to be funded from 1/7 by Environmental Health. Contract expiry date not yet set. | RHSS funded Information and Communications Officer | Compliance of businesses in Saffron Walden, Great Dunmow and Stansted Mountflichet with Government restrictions. Residents appear confident to return to town centres – shown by footfall figures | | RHSS / WBF grant to cover all expenses until end of contract 30/6/2021 | Information and Communications Officer in post from 30/11/2020 - 30/6/2021 |
| Delivery of WBF communications campaigns | BSO with Comms Team | Delivery of agreed funded actions | Existing BSO | WBF £20k inc. Information and Communications Officer until 30/6/2021 | Public facing and business facing campaigns delivered |
| Commission specialist business to measure footfall | EDO | Delivery of agreed funded actions. | | WBF £11k | Footfall monitoring contract in place. Dashboard live 01/04/22 |
| Provision of hand sanitiser stations | EDO | Delivery of agreed funded actions | | WBF £500 | Hand sanitiser stations provided in Saffron Walden and Stansted Mountfitchet |
| Refurbishment of landscape area in Saffron Walden town centre | EDO | Delivery of agreed funded actions | | WBF £20k | Rejected for funding by WBF. Not delivered. |
| Repair and repaint street furniture and public toilets in Great Dunmow and Thaxted | EDO | Delivery of agreed funded actions | | WBF £25k | Rejected for funding by WBF. Not delivered. |
| Installation of additional benches and picnic tables in Stansted and Thaxted | EDO | Delivery of agreed funded actions | | WBF £16k | Delivered |
| Installation of new planters in SW town centre | EDO | Delivery of agreed funded actions | | WBF £5k | Delivered |
| Installation of planters in Lower Street, Stansted Mountfitchet | EDO | Delivery of agreed funded actions | | WBF £10k | Delivered |
| Purchase of Xmas lights in SM and banners and lights in Thaxted | EDO | Delivery of agreed funded actions | | WBF £2k | Delivered |
| Delivery of "Welcome Back" events in Dunmow, Stansted and SW | EDO | Delivery of agreed funded actions | | WBF £15k | Delivered in Saffron Walden |
| SWBID promotional campaign | EDO | Delivery of agreed funded actions | | WBF £10k | Delivered |
| SW resident consultation re future of town centre pedestrianisation | EDO | Delivery of agreed funded actions | | WBF £5k | Rejected for funding by WBF. Not delivered. |
| ' | | included in the Grant Action Plan for the an to be submitted. | Welcome Back Fund. Approve | al decision will follow. | , not do not od. |
| Attendance at Safety Advisory Group meetings re town centres | BSO | Attendance at regular meetings | Existing | | Attendance as required. |
| Membership of the DIZ Special Interest Group for town centres | EDO and BSO | Production of action plan for future initiatives | Existing | | EDM is Co-Chair, both EDM and BSO attend. |
| Work with GDTC May Dunmow Prosper Group / GDTT/other stakeholders to develop longer term plan for Dunmow town centre | BSO | Master planning work underway by 31/3/22 | £20k for specialist support in master-planning | | Moved to years 2 and 3 |
| Organisation and delivery of events in Great Dunmow, Stansted Mountfitchet and Thaxted – either by recruitment of officer or commission specialist services | BSO | Officer in post by 30/9/2021 No. events delivered in Great Dunmow town centre by 31/3/2022 | £ 25k | | BSO assisted GDTT with Christmas market. No other events held due to staff resources. |
| Officer support for Stansted Mountfitchet, Thaxted to develop longer term plans for those centres, build resilience | | To be included in longer term plans | | | Moved to years 2 and 3 |
| Attend and exhibit at ECC High Street Summit on 24/11/21 | BSO | Attendance on 24/11, and exhibition stand | Existing | | Attended by 2 BSO's |
| Day-to-day management of the car parks, including maintenance, appearance and ease of use. | BSO | Officer in post | BSO works 18.5 hours per week on fixed term contract until 28/2/2023 – cost of 21/22 year is £22,520 (inc on costs) | | Ongoing day to day management of car parks |
| Deliver the planned upgrade of ticket | | Upgrade of all car park ticket machines | £92k capital monies set aside to cover costs. | | Upgrade particially complete - 19 out of 37 machines upgraded. Theft and damage to machines changed plan and then upgraded machines |
| machines in Council's car parks | BSO | completed by 30/9/2022 | aside to cover costs. | | suffered form a software problem, now resolved. New plan to be agreed soon. |
| | BSO EDO / BSO | | | £70k from NEPP to fund both pieces of work | problem, now resolved. New |
| machines in Council's car parks Manage production of district wide car parking review to inform development | | completed by 30/9/2022 Commissioned specialists to start review in Autumn 2021, if Government | | | problem, now resolved. New plan to be agreed soon. Procurement started for |

| Objective 1.4 – Support business start-ups and pre-starts. | | | | | | |
|---|----------------|---|---|--|--|--|
| Task | Responsibility | Target | UDC Resources | External Funding | End March 2022 | |
| Promote The Rebel Business School pre-recorded webinars, tools and tips – free to access until 1/12/2021 | BSOs | No. people accessing resources. | | Part of national pilot to test project. 6 month contract from 2/6/2021 – 1/12/2021 | National pilot has now ended. Results encouraging. | |
| Produce Business Start-Up Guide to distribute to business start-ups and pre-start-ups | BSO | Guide produced by 30/7/2021 | Existing | | Guide finalised and printed. Used at networking events and digital version sent to budding entrepreneurs when contacting us. | |
| Pop up shops and market stalls, including craft, teenage, artisan, new businesses | BSO | Minimum of one market in three main centres during the year | £10k | | Moved to year 2 | |
| Work with ECC to consider their proposal for Essex Lockdown Entrepreneurs project | EDO | Project under consideration | | ? possible ARG top slice | No further updates from ECC, the lead agency | |
| Promote NEEB funded Start-Up and pre start-up support project and refer businesses and potential start-ups as appropriate | BSOs | Evidence of promotion of scheme in communications and number of referrals | Existing | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 | Contract started December 2021. Up to 31.03.21 1 Uttlesford residents was enrolled | |
| Promote WSX (SELEP funded) business start-up project Starting and Succeeding in Digital | | | | | Promotional work is ongoing | |
| Direct mailings ot new businesses on Banksearch database | BSO | No. of direct mailings | Existing staff and Business start-up guide | | Moved to year 2 due to staff resources | |
| Research the feasibility of targeted projects e.g., Young Entrepreneurs Scheme, Women in Business, a project to target older residents who are now unemployed | BSOs | Evaluated proposals by 31/12/2021 | Existing | ARG funds if projects are developed | ECC have started Women in Business project. Lack of staff restricted further UDC work. | |
| | | TOTAL | £10,000 | | | |

| Objective 1.5 - Work with partners to ensure the residents and businesses across the district benefit from the delivery of superfast broadband | | | | | | |
|--|--|--|---|--|---|--|
| Task | Responsibility | Target | UDC Resources | External Funding | End March 2022 | |
| Monitor the delivery of the Gigaclear full fibre to the premises contract | EDO | Contract expiry date is 31/12/2021 Target of 98% of premises have superfast broadband available | £500,000 contract contribution – previously agreed | | Contract due to expire at end September 2022 | |
| Work with ECC to identify potential solutions for the remaining 2% who will not have access to superfast broadband by the end of 2021 | EDO | By 31/3/2022 plan in place with identified solutions to ensure all properties have access to superfast broadband | Commission specialist resources to identify the missing 2% and possible solutions £10,000 | ECC / SFE / Digital Connectivity Strategy | Ongoing | |
| Collaborative working within the Essex + Herts Digital Innovation Zone (DIZ) to ensure local residents and businesses enjoy maximum benefit from superfast / gigablt broadband installation | | Development and delivery of DIZ plans | £10,000 Partnership contribution | | Ongoing | |
| NEEB Digital Support Project - to provide digital and e-commerce support to local businesses to include webinars, diagnostics and 1 – 2 – 1 advice. | EDO | No. business supported up to 31/3/2022 No. businesses safeguarded up to 31/3/2022 | | ARG grant monies. Project | Courses started December 2021. No Uttlesford business signed up. Courses have been widely promoted locallly. | |
| Increase availability of high-speed gigabit broadband in the district | EDO input through Superfast Essex Steering Board | TOTAL | Existing £20,000 | | Superfast Essex leads. ECC launching Digital Connectivity Strategy. | |
| | | IIOIAL | £.20.000 | | | |

| Priority 2 – Information, Advice and Guidance | | | | | |
|--|--|---|---|--|---|
| Objective 2.1 – Promotion of nation | al, regional, county and lo | ocal initiatives | | | |
| Task | Responsibility | Target | UDC Resources | External Funding | End March 2022 |
| Refresh www.uttlesford.gov.uk/business to ensure that all Council departments that work with local businesses provide quality 'of the moment' information with communica-tion that is easy to access, relevant and helpful. | BSO working with all UDC departments whose work impacts on local businesses | Refresh of website completed to reflect "new normal" and needs of local businesses by 30/9/2021 | Commission resources for refresh of current website | | Refresh of Uttlesford.gov.uk/business webiste completed by internal resources |
| Ensure that www.uttlesford.gov.uk resident website has appropriate information and links to assist any resident to develop skills, start or run a business. | BSO | Evidence of relevant information included on UDC resident website | Existing | | Updated on regular basis by BSO and website officer |
| Produce a series of informative e- newsletters that assist local busi-ness to grow and adapt following COVID- 19, EU transition and into the 21st | BSO working with UDC Communications Team | Minimum of 12 e-newsletters during the year | Existing | | 31 newsletters between 01/04 and 31/03/22 |
| Use social media and press releases to disseminate information as widely as possible | BSO working with town / parish councils | Evidence of use of social media and press releases to disseminate appropriate and relevant information | Existing | | Ongoing |
| Work with town / parish councils and village groups to disseminate communications as widely as possible. Currently 3 parish magazines receive materials directly from UDC to disseminate through their local media routes. | BSO / Ward Members | To increase number of parish magazines that directly receive information from UDC to disseminate via local magazine, social media groups etc. by 31/3/2022 | Existing | | Still looking to increase spread across other village / ward / parish magazines |
| Use newspaper advertising to promote key messages and reach a wider audience. | BSO | Monthly newspaper adverts in Saffron Walden Reporter and Dunmow Broadcast | Apr - Dec 2021 - £4,950 | | Monthly adverts completed |
| Adverts in Archant Residents' Quarterly magazine | BSO | Evidence of quarterly adverts | June 2021 - £500 Sep + Dec 2021 - £1,000 Total - £1,500 | | June, Sept, Dec and March magazines |
| Share NEEB Communications | ED / Communications Team | To promote NEEB business support activities | Existing | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 | ongoing |
| Promote NEEB funded Finance and Debt Management Support project and refer businesses as appropriate | BSO | No. businesses supported between 1/9/2021 – 31/3/2022 | Existing resources to promote project | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 | Support started Feb 2021. 1 Uttlesford business supported |
| To promote NEEB specialist Import and Export advice, delivered through 1-2-1 and 1-2 – many sessions via webinars, events and training courses and refer | BSO | No. initial support sessions with local businesses No. engaged local businesses who currently trade internationally No. local business attendees at training courses No. local case studies | Existing resources to promote project | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 | Course started December 2021. No businesses engaged |
| Ensure targeted promotional work is undertaken linked to specific projects or activities including developme, the Rebel Business School, ClickitLocal, CAB debt counselling service, Transitions Project, Touchpoint and other externally funded initiatives | BSO | Evidence of targeted communications as appropriate | £10k | | Not delivered - COVID-19 pandemic priority work and lack of staff restricted activities. |
| | | TOTAL | £21,450 | | |

| Objective 2.2 Provision of informati | | | | | |
|--|----------------|---|---------------|--------------------|--|
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
| Updated Business Support Guide up for distribution with business rates bills | | No. Business Support Guides posted out with Business Rates bills in March 2022 | Existing | | Updated Jan 2022 |
| Updated business support newsletter sent out with Council Tax bills, particular focus on home-based businesses and business start-ups | | No. Business support newsletters posted out with Council Tax bills in March 2022 | Existing | | Completed and sent out with Council Tax bills |
| Business Start-Up Guide produced and promoted as part of the business start-up actions included in see Objective 1.4 | BSO SL | Guide produced and available through website and advertised through communications channels | Existing | | Completed and distributed as required |
| | | TOTAL | £0 | | |

| Priority 3 – Skills and Training | | | | | | |
|--|-----------------------------|--|---------------------------|---------------------------------------|---|--|
| Objective 3.1 – Provision and prom | otion of initiatives to sup | port local residents into work | | 1 | - | |
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 | |
| Provision of Developme project to support employability and job searching, being job ready skills | BSO | No. residents engaged with website resources by 31/3/2022 | £12k pa | | 01/03/21-31/03/22 = 27 registered users. 155 logins. 501 activities undertaken. | |
| Deliver information session to appropriate Council services to promote developme to residents in need of employability support inc. Youth, Housing, Benefits | BSO | Evidence of promotion of developme in Council activities and delivery of information session | Existing | | Not done | |
| Tailor support offered by Developme to be relevant to needs of local residents | BSO | Ongoing until 31/3/2022 | Existing | | Carousel updated every month. Local offering all in place. Bi-weekly admin meeting to ensure it is kept up to date. | |
| Continue to lobby DWP for the delivery of a DWP presence in the Uttlesford district | EDO | Ongoing | Existing | | Lobbying continues. | |
| Promote the Transitions Project that offers support to unemployed residents | BSO | Evidence of promotional activity | Existing | | Ongoing | |
| Support the establishment of the Touchpoint Project in Stansted Mountfitchet | EDO | Support in place to enable project to launch | £10k | | No proposal received. Touchpoint being supported by other UDC teams, and community hub has opened. | |
| Commission skills audit to identify skills and training gaps | EDO | Report produced by 31/12/2021 | £10k | | Now part of the UK Shared Prosperity Fund | |
| Promotion of Essex Jobs and Apprenticeships Fair | BSO | Virtual event to be held on 7/7/21 | Existing | ECC Skills Commissioner leading | Promotion delivered. Jobs fairs organised by ECC. | |
| Promotion of North Essex Jobs and Apprenticeships Fair | BSO | Scheduled for October | NEEB funds to cover costs | ECC Skills Commissioner organising | Delivered by ECC skills commissioner | |
| Support HGV training project with ECC, tendring, Harlow and DWP | EDO | Due to start end 2021/22 or early 2022/23 | £30k | ECC Director | Project about to go live. | |
| | | TOTAL | £32,000 | | | |

| Dijective 3.2 Promote and support initiatives to help young people into work | | | | | |
|--|--|--|--|---|---|
| Task | Responsibility | Target | UDC resources | External resources | End March 2022 |
| | HR Team collating offers of placements | Promotion of Kickstart Scheme Internally and externally | Existing | Government funding to cover minimum wage, training, and mentoring costs | Promotion done via DevelopMe Hub, website, Business Support Guide, |
| suitable candidates | ED link to ECC | | | | newlstters |
| Promotion of apprenticeships schemes to help people back into work | BSO | Evidence of promotional work | Existing | | Promotion done via DevelopMe Hub, website, Business Support Guide, newlstters |
| Recruitment of apprentice in ED Team | | Recruitment of apprentice by 31/12/2021 | Cost of salary from ED budget - £15,000pa / pro rata for 7 months - £8,750 Training costs from HR budget | | Not yet started recruitment process. Move to Year 2? |
| | | TOTAL | £8,750 | | |

| Objective 3.3 Promotion of skills an | bjective 3.3 Promotion of skills and training initiatives, including digital skills | | | | |
|---|---|---|---|--|--|
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
| Promotion of Maybe* social media marketing training | | Evidence of promotional activity by 31/3/2022 | £5k current contract expires in August 2021 | | Contract now completed. Decision not to renew. Investigating options for social media support for businesses |
| Promotion of NEEB Digital Support Project | BSO | No. businesses supported between 1/9/2021 – 31/3/2022 | | NEEB top sliced funds from ARG grant monies. Project life - 1/9/2021 - 31/3/2022 | Skills courses starting in April 2022 |
| Promote Essex Opportunities website which contains all training and skills offers | BSO. | Evidence of promotional activity by 31/3/2022 | Existing | | Promotion done via website, Business Support Guide, newletters |
| | | TOTAL | £5,000 | | |

| Priority 4 - Creating Jobs / Inward investment | | | | | | | |
|---|---|--|------|-----------|--|--|--|
| Objective 4.1 Support the sustainal | Objective 4.1 Support the sustainable growth of existing businesses | | | | | | |
| Task Responsibility Target UDC Resources External Resources End March 2022 | | | | | | | |
| Refresh the Business Development Business Rates Discount Scheme to support the sustainable growth of existing businesses | EDO | Scheme in place No. applicants 2021/22 No. successful applicants 2021/22 | £60k | | Moved to year 2 | | |
| Launch of grant scheme to support businesses planning to grow | FDO | Scheme in place No. applicants by 31/3/2022 | | ARG funds | No ARG funds available for this scheme. The serious impact of COVID-19 required funds to support businesses to survive rather than grow in 21/22. | | |
| | | TOTAL | £60k | | | | |

| Dijective 4.2 Increase inward investment | | | | | |
|--|-----|--|---------------|--------------------|--------------------------------------|
| Task Responsibility | | Target | UDC Resources | External Resources | End March 2022 |
| Keep the Innovation Core – prospectus up to date with available commercial land and development opportunities in Uttlesford district and trade shows | EDO | Prospectus kept up to date | Existing | | Ongoing |
| Membership of the UK Innovation Corridor | EDO | Ongoing participation | £10,000p.a. | | Ongoing |
| Contribution towards the Innovation Core Officer | EDO | Ongoing participation | £15,000p.a. | | Ongoing. Contract expired 30/3/2022. |
| Ensure commercial land is identified in the Local Plan | EDO | Ongoing collaboration with Local Plan Team to include commercial land | Existing | | Ongoing |
| Continue to build business case for business incubator hubs at CRP and elsewhere, and ensure inclusion in Local Plan | EDO | Ongoing collaboration with Local Plan Team to include commercial land | Existing | | Ongoing |
| | | TOTAL | £25,000 | | |

Priority 5 – Creating a "greener" local economy

| Objective 5.1 Support local businesses to address Climate Change is | sues |
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| objective 5.1 Support local businesses to address cliniate change issues | | | | | |
|---|----------------|--|---------------|--|---|
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
| Promote energy efficiency schemes to local businesses | BSO | Evidence of promotion of appropriate schemes | Existing | Externally funded "Make it Cheaper" schemes | Promoted on website,newsletters and Business support guide |
| Promote LoCase – grants programme for green projects – expiry March 2023 | BSO | Evidence of promotion | Existing | LoCase grants | Promoted on website, newspaper adverts, newsletters and Business support guide. Up to 31.03.21 6 Uttlesford businesses had grants approved with 15 more starting the process. |
| Promote water conservation initiatives to local businesses | BSO | Evidence of promotion | Existing | | Moved to Year 2 |
| Promote the transition to electric vehicles or hydrogen powered vehicles | BSO | Evidence of promotion | Existing | | Moved to Year 2 |
| | | TOTAL | £0 | | |

Objective 5.2 Support the growth of businesses to maximise the opportunities of the green economy

| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
|--|---|---|---------------|--------------------|-----------------|
| Research opportunities to incentivise local businesses to become approved to deliver retrofitting services | Climate Change Project Officer / EDO | Research completed and proposals submitted by 31/3/2022 | Existing | | Moved to Year 2 |
| | | TOTAL | £0 | | |

| Objective 5.3 - Research and devel | on plans to grow the gre | en economy in Littlesford |
|------------------------------------|--------------------------|---------------------------|
| | | |

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|---|----------------|---|---------------|-------------------------|--|
| Task | Responsibility | Target | UDC Resources | External Resources | End March 2022 |
| Collaborate with University of Cambridge students on research project "how to grow a green economy in Uttlesford" | EDO | Completed report by 30/6/2021 | Existing | | Report completed June 2021 |
| Follow up on initiatives identified in University of Cambridge students' report which contains recommendations as listed at the end of this section* | | Proposals evaluated by 31/3/2022 | Existing | | Moved to Year 2 |
| Work with partners inc. Writtle University College, Uni of Essex to investigate future options for collaborative projects, possibly including agri-tech | EDO | Meetings held to discuss future work options | Existing | | Moved to Year 3 |
| Schools competition with Writtle Uni with Agri-tech challenge involving 4 secondary schools in Uttlesford | IEDO / BSO | Schools competition planned for 21/22 school year | £8,000 | ECC Skills Commissioner | Schools had other priorities due to impact of COVID-19 |
| Promote the iConstruct project re: new methods of construction | BSO | | Existing | | promoted on webiste, social media, newsletters |
| | l | TOTAL | £8.000 | | l |